"The information provided by [redacted] is factual and is in line with what we have on our web site. It also dovetails with the information provided by the Rubber Association of Canada (RAC). [redacted] has had direct conversation with [redacted] this morning, but we still do not fully understand how [redacted] arrived at his conclusion. [redacted] has also contacted the RAC this morning. The RAC is standing behind the information they have published but, for greater certainty, they will go back to the technical committee and get back to us ASAP."

"You should also know that [redacted] did not fully identify herself when she first talked to [redacted] The information that was provided to her is the same that would have been provided to any member of the public contacting our 1-800 lines."

"For your information, I am attaching the following links regarding winter driving and Transport Canada's and the RAC's recommendations regarding the installation of four winter tires. This includes a press release by [redacted]

http://www.tc.gc.ca/eng/roadsafety/tp-tp2823-winter-424.htm
http://www.tc.gc.ca/eng/roadsafety/safevehicles-safetyfeatures-winterdriving-index-693.htm
http://www.tc.gc.ca/mediaroom/releases/nat/2008/08-h001e.htm
http://www.rubberassociation.ca/wintertires.html
http://www.rubberassociation.ca/pdf_docs/Winter%20Tires/3678_RAC_winter_en_Web.pdf

"I have had a conference call with [redacted] and members of the NB school board this morning.
I explained our position which was based on decades of consumer complaints, crashes, testing, motoring journals, and tire industry involvement.
[redacted]s of the belief that winter tires in all locations is only safe on front wheel drive and all wheel drive vehicles. He believes that rear wheel drive vehicles should only have winter tires on the rear as they are "unstable at highway speeds otherwise".

"I still stand by my statement;
"Transport Canada highly recomends the use of winter tires, designated with the mountain snowflake symbol, on all wheel positions when such tires are available in the prescribed tire size."